

PROGRAM DATABOOK

TELECARE ACT TEAM 1 Contract 517505

Clients receiving services in FY08-09 Unique Clients
122

	Age	Unique clients	%
	Age <18-24	3	2.5%
	Age 25-59	113	92.6%
	Age 60+	6	4.9%

	Diagnosis	Unique clients	% **
	Schizophrenia and Schizoaffective	118	97.5%
	Bipolar Disorders	2	1.7%
	Major Depression Disorders	0	0.0%
	Other Psychotic Disorders	1	0.8%
	Other Depression	0	0.0%
	Anxiety Disorder	0	0.0%
	Substance Use Disorder	0	0.0%
	Cognitive / Personality Disorders	0	0.0%
	Other / Unknown	1	

** Percentages exclude Other / Unknown values.

	Gender	Unique clients	%
	Females	46	37.7%
	Males	76	62.3%
	Other / Unknown	0	0.0%

	Race / Ethnicity	Unique clients	%
	White	83	68.0%
	Hispanic	6	4.9%
	African American	17	13.9%
	Asian	13	10.7%
	Native American	0	0.0%
	Other / Unknown	3	2.5%

	Preferred Language	Unique clients	%
	English	114	93.4%
	Spanish	4	3.3%
	Asian	1	0.8%
	Middle Eastern	0	0.0%
	Other / Unknown	3	2.5%

	Substance Use Diagnosis	Unique clients	%
	Any Substance Use Disorder	70	57.4%
	No Substance Use Disorder	52	42.6%

	Medi-Cal Beneficiary	Unique clients	%
	No	3	2.5%
	Yes	119	97.5%

	Procedure	Total Visits	Unique Clients	%	Mean Visits Among Users
	Assessment	85	76	62.3%	1.1
	Case Management	1,289	118	96.7%	10.9
	Collateral	165	73	59.8%	2.3
	Crisis Intervention	43	30	24.6%	1.4
	Medication	1,157	84	68.9%	13.8
	Non-Billable	198	68	55.7%	2.9
	Rehabilitation	3,802	122	100.0%	31.2
	Therapy	1	1	0.8%	1.0

	Procedure Combination	Unique Clients	%
	Medication without case management/therapy/rehabilitation	0	0.0%
	Medication plus case management/therapy/rehabilitation	84	68.9%
	Case management/therapy/rehabilitation without medication	38	31.1%
	Neither medication nor case management/therapy/rehabilitation	0	0.0%

PROGRAM DATABOOK

TELECARE ACT TEAM 2 -ACCESS Contract 517505

Clients receiving services in FY08-09 Unique Clients
118

	Age	Unique clients	%
	Age <18-24	3	2.5%
	Age 25-59	105	89.0%
	Age 60+	10	8.5%

	Diagnosis	Unique clients	% **
	Schizophrenia and Schizoaffective	96	82.1%
	Bipolar Disorders	10	8.5%
	Major Depression Disorders	7	6.0%
	Other Psychotic Disorders	1	0.9%
	Other Depression	3	2.6%
	Anxiety Disorder	0	0.0%
	Substance Use Disorder	0	0.0%
	Cognitive / Personality Disorders	0	0.0%
	Other / Unknown	1	

** Percentages exclude Other / Unknown values.

	Gender	Unique clients	%
	Females	53	44.9%
	Males	65	55.1%
	Other / Unknown	0	0.0%

	Race / Ethnicity	Unique clients	%
	White	60	50.8%
	Hispanic	18	15.3%
	African American	17	14.4%
	Asian	13	11.0%
	Native American	1	0.8%
	Other / Unknown	9	7.6%

	Preferred Language	Unique clients	%
	English	107	90.7%
	Spanish	6	5.1%
	Asian	2	1.7%
	Middle Eastern	1	0.8%
	Other / Unknown	2	1.7%

	Substance Use Diagnosis	Unique clients	%
	Any Substance Use Disorder	61	51.7%
	No Substance Use Disorder	57	48.3%

	Medi-Cal Beneficiary	Unique clients	%
	No	2	1.7%
	Yes	116	98.3%

	Procedure	Total Visits	Unique Clients	%	Mean Visits Among Users
	Assessment	124	90	76.3%	1.4
	Case Management	3,360	115	97.5%	29.2
	Collateral	248	79	66.9%	3.1
	Crisis Intervention	27	19	16.1%	1.4
	Medication	1,235	91	77.1%	13.6
	Non-Billable	709	108	91.5%	6.6
	Rehabilitation	2,883	112	94.9%	25.7
	Therapy	1	1	0.8%	1.0

	Procedure Combination	Unique Clients	%
	Medication without case management/therapy/rehabilitation	1	0.8%
	Medication plus case management/therapy/rehabilitation	90	76.3%
	Case management/therapy/rehabilitation without medication	25	21.2%
	Neither medication nor case management/therapy/rehabilitation	2	1.7%

Data Source: Anasazi 10/16/2009 download
and Insyst 10/2008 download

Source: HSRC(BL, JL, MS) 3/31/2010

PROGRAM DATABOOK

TELECARE TRANSITION TEAM Contract 517505

Clients receiving services in FY08-09 Unique Clients
427

	Age	Unique clients	%
	Age <18-24	67	15.7%
	Age 25-59	332	77.8%
	Age 60+	28	6.6%

	Diagnosis	Unique clients	% **
	Schizophrenia and Schizoaffective	208	50.6%
	Bipolar Disorders	73	17.8%
	Major Depression Disorders	79	19.2%
	Other Psychotic Disorders	21	5.1%
	Other Depression	25	6.1%
	Anxiety Disorder	0	0.0%
	Substance Use Disorder	5	1.2%
	Cognitive / Personality Disorders	0	0.0%
	Other / Unknown	16	

** Percentages exclude Other / Unknown values.

	Gender	Unique clients	%
	Females	252	59.0%
	Males	175	41.0%
	Other / Unknown	0	0.0%

	Race / Ethnicity	Unique clients	%
	White	207	48.5%
	Hispanic	80	18.7%
	African American	73	17.1%
	Asian	26	6.1%
	Native American	10	2.3%
	Other / Unknown	31	7.3%

	Preferred Language	Unique clients	%
	English	398	93.2%
	Spanish	10	2.3%
	Asian	4	0.9%
	Middle Eastern	2	0.5%
	Other / Unknown	13	3.0%

	Substance Use Diagnosis	Unique clients	%
	Any Substance Use Disorder	224	52.5%
	No Substance Use Disorder	203	47.5%

	Medi-Cal Beneficiary	Unique clients	%
	No	60	14.1%
	Yes	367	85.9%

	Procedure	Total Visits	Unique Clients	%	Mean Visits Among Users
	Assessment	185	159	37.2%	1.2
	Case Management	2,300	410	96.0%	5.6
	Collateral	3	3	0.7%	1.0
	Crisis Intervention	13	10	2.3%	1.3
	Medication	0	0	0.0%	0.0
	Non-Billable	758	238	55.7%	3.2
	Rehabilitation	150	118	27.6%	1.3
	Therapy	0	0	0.0%	0.0

	Procedure Combination	Unique Clients	%
	Medication without case management/therapy/rehabilitation	0	0.0%
	Medication plus case management/therapy/rehabilitation	0	0.0%
	Case management/therapy/rehabilitation without medication	410	96.0%
	Neither medication nor case management/therapy/rehabilitation	17	4.0%

Data Source: Anasazi 10/16/2009 download
and Insyst 10/2008 download

Source: HSRC(BL, JL, MS) 3/31/2010